



Pacific Union Financial is becoming

mr.
cooper[®]

CHANGING THE FACE OF HOME LOANS

DATE: [DATE]

[Customer name and Address]

ACCOUNT NUMBER: [1234567890123}

Re: Your Home Loan Application with Pacific Union Financial

Dear [Customer name],

We're excited to let you know that Mr. Cooper, one of the nation's largest home loan servicers, will be purchasing our company, Pacific Union Financial. The deal is expected to close February 1, 2019. On that date, we will begin conducting business as Mr. Cooper.

This will in no way affect your mortgage application. No action is required on your part.

Here are a few things you might want to know about the transition:

- All the mortgage loan application documentation files you've provided will continue to be used (this includes: supporting documentation provided to Pacific Union Financial by your Mortgage Broker, copies or originals of appraisals, credit reports, and any verifications obtained in connection with the processing and/or underwriting of your home loan application).
- Your loan terms and rate will not change.
- Any previous loan disclosures or estimates you were given are still effective.

Our Pacific Union Financial team members will be making the transition as well, and we look forward to continue providing you exceptional service as employees of Mr. Cooper.

If you have a question on this transition or the status of your loan, please email
MrCooperWholesaleTransition@loanpacific.com.

Sincerely,

Your Team at Pacific Union Financial



Mr. Cooper is a brand name for Nationstar Mortgage LLC. Nationstar Mortgage LLC d/b/a Mr. Cooper, NMLS#2119. Mr. Cooper is a registered service mark of Nationstar Mortgage LLC. All rights reserved.

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